

Useful Contact Numbers for Environmental Help, Advice & Complaints in Cape Town



CITY OF CAPE TOWN | ISIXEKO SASEKAPA | STAD KAAPSTAD

THIS CITY WORKS FOR YOU

WILDLIFE

Bee Problems

All areas.....	Comb Honey Apiaries.....	021 593 0641
Cape Town area.....	Beexpert Services.....	021 761 6763
Northern suburbs.....	Mr Venter.....	021 981 1980
Southern suburbs.....	Ben Col Bee Removers.....	021 780 9183
Sting Bee Removals.....		021 786 2475

Birds

All areas.....	Bird Control Services.....	021 789 2269
Pinelands area.....	Mrs Wilke.....	021 531 5686
Sea birds and penguins.....	SANCCOB.....	021 557 6155
Sea birds and penguins.....	Whale Mark NPO.....	021 930 2295 / 083 416 3062

Oiled Sea Mammals or Stranded Seal Pups

All enquiries / complaints.....	Sea Fisheries.....	021 402 3191
All enquiries.....	Whale Mark NPO.....	021 930 2295 / 083 416 3062

Other Animals (EXCEPT Snakes)

SAPS Endangered Species Unit.....		012 803 9900 / Fax: 012 803 8379
Southern suburbs.....	The Mole Man.....	021 783 2488
SPCA, Northern suburbs.....		021 936 8790
SPCA, Southern suburbs.....		021 700 4140
Tygerberg Zoo, Joostenbergvlakte.....		021 884 4494

Snakes

All areas.....	Shaun McLeod.....	082 532 5033 / 021 945 4701
Northern suburbs.....	Mr du Plessis.....	021 903 5779 / 021 903 4117 (w)
Paarl area.....	Braam Malherbe.....	082 560 3187
Pinelands area.....	Mrs Wilke.....	021 531 5686
Simons Town area.....	Sean Thomas.....	082 493 7713
Somerset West area.....	Wayne Furno.....	082 874 9811
Stellenbosch area.....	Raul Albers.....	021 887 1623 / 082 681 4285

Stranded Dolphins or Whales

All enquiries / complaints.....	Nan Rice (DAPG).....	021 782 5845
All enquiries / complaints.....	SA Museum.....	021 481 3800
All enquiries / complaints.....	Whale Mark NPO.....	021 930 2295 / 083 416 3062

RELATIONSHIPS / REHABILITATION

AIDS Help Line.....		0800 012 322
AIDS Training Information and Counselling Centre.....		021 797 3327 / 021 797 3383
Alcoholics Anonymous.....		021 592 5047
Alcoholics Victorious.....		021 797 1270
Alcoholism Al-Anon for Families.....		021 592 3970
Cape Medical Rehabilitation Centre.....		021 683 1744
Cape Town Drug Counselling Centre.....		021 447 8026
Child and Family Guidance.....		021 715 6756
Child Care Information Centre.....		021 689 1519

Childline (crisis counselling).....	0800 055 555 / 021 461 1114
Christian Action for the Dependant.....	021 930 3053
Conquerors Haven.....	021 911 0999
Depression and Anxiety Group (National).....	0800 567 567
Drug Counselling Centre.....	021 447 8026
Family Life Resource Centre.....	021 696 6662
Family Planning Youth Health Services.....	021 674 3129
Gay, Lesbian and Bisexual Help Line.....	021 448 3812
Kenilworth Place (addictive disorders).....	021 797 0190
LifeLine (crisis counselling).....	0861 322 322 / 021 461 1111
Social Services.....	021 424 6020

MISCELLANEOUS

Air Pollution.....	021 930 4821
Ambulance.....	10177
Anti-corruption Hotline (National).....	0800 701 701
Cape Town Routes Unlimited (Tourism in Western Cape).....	021 487 4800
Child Emergency.....	0800 123 321
Citizens Advice Bureau.....	021 422 0300
City of Cape Town - City Call Centre / Help Line.....	086 010 3089
City of Cape Town - Blaauwberg Region switchboard.....	021 550 1111
City of Cape Town - Cape Town Region switchboard.....	021 400 1111
City of Cape Town - Helderberg Region switchboard.....	021 850 4000
City of Cape Town - Metropolitan Office (CMC) switchboard.....	021 487 2911
City of Cape Town - Oostenberg Region switchboard.....	021 900 1500
City of Cape Town - South Peninsula Region switchboard.....	021 710 8000
City of Cape Town - Tygerberg Region switchboard.....	021 938 8111
Cleansing Enquiries.....	086 010 3089
Disaster Management.....	021 400 3635
Disaster Management Centre.....	021 424 7715
Dog Control.....	021 447 2305
Electricity, Rates, Water Accounts.....	086 010 3089
Emergency (Police / Fire / Ambulance / Traffic).....	107
Energy Dispensers (Pre-paid electricity boxes).....	0800 220 440 / 021 400 4920
Environmental Crimes Hotline (Environmental Management Inspectorate).....	0800 205 005
Environmental Health (food, noise, pest control).....	021 400 4290
Fires (Mountain).....	021 975 4700
Flooding.....	021 975 4700
Flower Line (Spring flower locations).....	083 910 1028
Groote Schuur Hospital.....	021 404 9111
Illegal Dumping (General solid waste) [24hrs].....	086 010 3089
Illegal Dumping (Medical waste).....	021 400 4290
International Telephone Directory Enquiries [24hrs].....	0903#
Law Enforcement / Civic Patrol.....	0800 222 771 / 021 447 2365
LitterWatch.....	086 010 3089
Metro Police.....	021 400 1430 / 021 400 1435
Motor Vehicle Registration (Central Cape Town).....	021 400 4900
Mountain Rescue Services.....	021 948 9900
Noise Control.....	021 400 4290
Oil - Waste and Collectors.....	021 988 8927
Oil Spills.....	021 703 3070
Pest Control Specialist - Bellville.....	021 948 9843
Pest Control Specialist - Claremont.....	021 683 4980
Pest Control Specialist - Montague Gardens.....	021 551 6136

Police Flying Squad (SAPS).....	10111
Red Cross Children's Hospital.....	021 658 5111
Red Cross Hospital (Poison information).....	021 689 5227
Rescue Services - Aviation.....	021 937 1211
Rescue Services - Sea.....	021 449 3500
Roads / Drains / Sewer Defects.....	021 975 4700
Squatter Control.....	021 447 2305
Surf Report.....	082 234 6353
Table Mountain Aerial Cableway.....	021 424 8181
Table Mountain National Park Kloofnek Control Centre.....	021 957 4700
Time request.....	1026
Traffic Control.....	021 406 8700
Trees (Dangerous).....	021 975 4700
Tygerberg Hospital.....	021 938 4911
Tygerberg Poison Information Centre.....	021 931 6129
Waste (Solid) collection, disposal, cleansing, compost.....	086 010 3089
Water Leaks/sewers/restriction queries and contraventions [24hrs].....	086 010 3054
Water Pollution.....	0800 225 669
Waterline (10am - 4pm).....	0800 004 756
Weather Bureau - Cape Town International Airport.....	021 934 0451
Weather Forecast - Cape Town.....	082 162
Weather Forecast - 3-day Detailed (Cape Town).....	082 231 1640
Weather Forecast - 5-day Abbreviated (Cape Town).....	082 231 1645
Whale Hotline (Location of whales to view).....	083 910 1028
